

## SELL BULLION BACK

If you encounter any problems while following this procedure, please contact us for assistance at [support@silverbullion.com.sg](mailto:support@silverbullion.com.sg) or call us at +65 6100-3040, +1 (848) 285-5466 (US callers), +44 114 697 7458 (UK callers), +31 970 102 57458 (EU callers), +61 480 097 458 (AU callers).

## HOW DO I SELL PRECIOUS METALS BACK TO SILVER BULLION?

Silver Bullion has committed substantial resources in building a web-based service to facilitate the most efficient trading platform for buying precious metals in Singapore. Precious metals can be sold back through our website or in person at our [MILLENNIA WALK](#) retail store.

[I WANT TO SELL PRECIOUS METAL PARCELS FROM MY S.T.A.R. STORAGE HOLDINGS](#)  
[I WANT TO SELL PRECIOUS METALS AT YOUR MILLENNIA WALK RETAIL SHOP](#)

## SELLING S.T.A.R. STORAGE PARCELS (PRECIOUS METALS IN STORAGE)

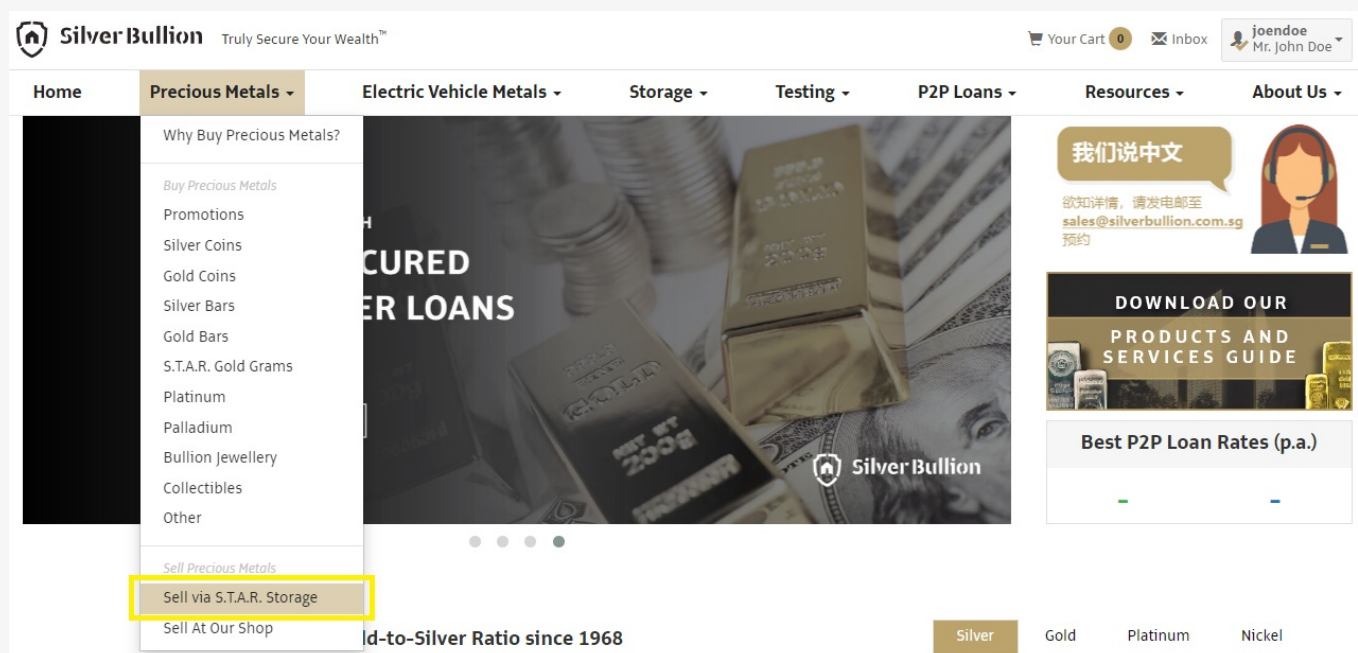
### THE STEPS:

#### Step 1

Visit our website at [WWW.SILVERBULLION.COM.SG](http://WWW.SILVERBULLION.COM.SG) and Log-In with your Silver Bullion Account.

#### Step 2

Click on the **PRECIOUS METALS > SELL VIA S.T.A.R. STORAGE** tab. You may also initiate the sellback of parcels from the [MANAGE S.T.A.R. HOLDINGS](#) page.



#### Step 3

Select the currency and bank account you wish to send the proceeds of your sellback to (**Pro-Tip:** For your security, you may only send proceeds of a sellback to a bank account that you have registered with us - Linked Bank Account). Then select the parcels you wish to sell and click **REVIEW SELLBACK REQUEST**.

Manage Holdings

My Parcels

Renew Storage

Request Sellback

Request Delivery

Order History

Account Balances

P2P Loans

Documents  
(Statements, audit reports)

Account Details

User Profile

### MANAGE S.T.A.R. HOLDINGS (S.T.A.R. ID: 3260-4448)

#### 1. SELECT SELLBACK OPTIONS

Currency:

SGD - Singapore Dollar

Send the sellback proceeds to:

SGD DBS Bank -- Account Number 987654321

Name of Bank : DBS Bank

Country : SGP

Beneficiary Name : John Doe

Account Number/IBAN : 987654321

SWIFT Code : DBSSGSGXXX

Routing Number :

Currency : SGD

Other Details :

Comments, instructions:

NOTE: Once you have confirmed the bank account details with us after submitting the sell order, we will send the funds within **2 to 5 business days**.

#### 2. CHOOSE PARCELS

PARCEL	CONTENT	STORAGE UNTIL	WEIGHT	BUYBACK OFFER	SELECT
SB30021091	1 × Gold 100 gram Metalor cast bar	2023-11-22	100 gram	8,022.88 SGD	<input checked="" type="checkbox"/>
TOTAL VALUES		Unencumbered	3.22 oz	8,022.88 SGD	
As of 19 Jan 2023 13:07 Singapore time		All Parcels	3.22 oz	8,022.88 SGD	

REVIEW SELLBACK REQUEST...

## Step 4

Review your sellback details, including the bank account details where the funds will be sent to and click **SUBMIT** to continue with your sellback. (**Pro-Tip:** Unused prepaid storage for the parcel being sold will be refunded back during this process and unpaid storage will be deducted from the proceeds).

Manage Holdings

My Parcels

Renew Storage

Request Sellback

Request Delivery

Order History

Account Balance

P2P Loans

Documents  
(Statements, audit reports)

Account Details

User Profile

Selected Parcels

Values as of 13:08 on 19 January, 2023 Singapore Time

PARCEL	CONTENT	WEIGHT	STORAGE PAID UNTIL	STORAGE BALANCE	BUYBACK OFFER
SB30021091	1 × Gold 100 gram Metalor cast bar	100 gram	2023-11-22	26.66 SGD	8,022.88 SGD
				Bullion Buyback Offer:	8,022.88 SGD
				Storage Balance:	26.57 SGD
				Buyback Offer in SGD:	8,049.45 SGD

Credit To: Linked Bank Account

Name of Bank

:

DBS Bank

Country

:

SGP

Beneficiary Name

:

John Doe

Account Number/IBAN

:

987654321

SWIFT Code

:

DB55SGSGXXX

Routing Number

:

Currency

:

SGD

Other Details

:

Please review your sellback request above to ensure that the currency and bank account details are correct and accurate. Incorrect bank account details may delay your receipt of the proceeds of this sellback by weeks or months. Silver Bullion will not be responsible for any losses as a result of any errors in the currency and/or bank account details above.

Sellback Conditions:

By submitting this sellback, the price of your sellback will be locked-in, and you will enter into a binding contract with us to sell the products above at the locked-in price.

Submitted sellbacks are binding and are non-cancellable. If we agree to your request to cancel a sellback, such cancellation will be subject to a Cancellation Fee of 5% of the sellback total (minimum of 45 SGD), plus a market loss charge based on our Market Loss Policy.

☒ I agree and acknowledge that the currency and bank account details in this sellback instruction is correct.

☒ I have read and agree to be bound by and to comply with the Sellback Conditions above and the terms and conditions in the Silver Bullion Terms of Service.

SUBMIT

## Step 5

Your Sellback is now locked-in, and you will also receive a sellback confirmation in your registered e-mail or in your Secure Notification inbox in your Silver Bullion Account.

Your sellback request will be processed within 1-5 business days and you will receive a Sellback Completion notification from us that your sellback has been completed and that the funds have been wired to your Linked Bank Account.

## SELLING PRECIOUS METALS AT THE MILLENIA WALK RETAIL STORE (LOCAL SELLBACK)

### THE STEPS:

#### Step 1

Visit our website at [WWW.SILVERBULLION.COM.SG](http://WWW.SILVERBULLION.COM.SG) and Log-In with your Silver Bullion Account.

#### Step 2

Click on the **PRECIOUS METALS > SELL AT OUR SHOP** tab.

Why Buy Precious Metals?

Buy Precious Metals

Promotions

Silver Coins

Gold Coins

Silver Bars

Gold Bars

S.T.A.R. Gold Grams

Platinum

Palladium

Bullion Jewellery

Collectibles

Other

Sell Precious Metals

Sell via S.T.A.R. Storage

Sell At Our Shop



UPCOMING  
CAPACITY SILVER VAULT

Wir Sprechen  
Deutsch

Schicken Sie uns eine Email  
an [sales@silverbullion.com.sg](mailto:sales@silverbullion.com.sg)



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Silver

Gold

Platinum

Nickel

Bitcoin

### Step 3

Select the metal type, weight, and quantity of the precious metals you wish to sell.

#### SUBMIT A SELLBACK ORDER

1 → 2 → 3

+ PALLADIUM BARS

+ PALLADIUM COINS

+ PLATINUM BARS

+ PLATINUM COINS

+ PLATINUM ROUNDS

- GOLD BARS

WEIGHT (PRODUCT)	SELLBACK PRICE	QTY	SUBTOTAL
1 gram	81.22 SGD	- 100 +	8,122.00 SGD
2 gram	161.53 SGD	- 0 +	
2.5 gram	201.91 SGD	- 0 +	
5 gram	402.34 SGD	- 0 +	
10 gram	801.29 SGD	- 0 +	
1 tola	923.20 SGD	- 0 +	

### Step 4

Provide your contact details, including the bank account details where the funds will be sent to and click **CONFIRM ORDER** to continue with your sellback.

Personal Information

First Name: \*

John

Last Name: \*

Doe

IC/ID/Passport Number: \*

165461531354

Primary Phone: \*

+1 234-567-8987

E-mail: \*

john.doe@johndoe.com

Street: \*

1 Fullerton Road

City: \*

Singapore

State:

Postal Code/ZIP: \*

049213

Country: \*

Singapore

Payment Instructions

Payment method:

Cash (SGD, below 20,000 SGD)

CONFIRM ORDER...

## Step 5

Review your sellback details and click **SUBMIT** to confirm our sellback.

Silver Bullion

Home

CONFIRM YOUR SELLBACK ORDER

1

2

3

joendoe  
Mr. John Doe

About Us

Gold Bars - 1 gram

81.22 SGD × 100

8,122.00 SGD

Total Sellback Value

As of 19 Jan 2023 01:15 PM Singapore Time

8,122.00 SGD

Sellback Conditions:

By submitting this sellback, the price of your sellback will be locked-in, and you will enter into a binding contract with us to sell the items above at the locked-in price and to deliver/hand over the items above to us **within one business day**.

Submitted sellbacks are binding and are non-cancellable. If we agree to your request to cancel a sellback, such cancellation will be subject to a Cancellation Fee of 5% of the sellback total (minimum of 45 SGD), plus a market loss charge based on our Market Loss Policy.

☒ I have read and agree to be bound by and to comply with the Sellback Conditions above and the terms and conditions in the Silver Bullion [Terms of Service](#).

CANCEL ORDER

TOTAL: 8,122.00 SGD

SUBMIT ORDER

Payment Instructions

## Step 6

Your Sellback is now locked-in, and you will also receive a sellback confirmation in your registered e-mail or in your Secure Notification inbox in your Silver Bullion Account.

You are required to deliver/hand over the items sold to us within one business day of the sellback to our [MILLENNIA WALK](#) retail store.

Payment for your sellback will be issued once we receive and inspect the items.