SELL BULLION BACK

If you encounter any problems while following this procedure, please contact us for assistance at <u>support@silverbullion.com.sg</u> or call us at <u>+65 6100-3040</u>, <u>+1 (848) 285-5466</u> (US callers), <u>+44 114 697 7458</u> (UK callers), <u>+31 970 102 57458</u> (EU callers), <u>+61 480 097 458</u> (AU callers).

HOW DO I SELL PRECIOUS METALS BACK TO SILVER BULLION?

Silver Bullion has committed substantial resources in building a web-based service to facilitate the most efficient trading platform for buying precious metals in Singapore. Precious metals can be sold back through our website or in person at our <u>MILLENIA WALK</u> retail store.

I WANT TO SELL PRECIOUS METAL PARCELS FROM MY S.T.A.R. STORAGE HOLDINGS I WANT TO SELL PRECIOUS METALS AT YOUR MILLENIA WALK RETAIL SHOP

SELLING S.T.A.R. STORAGE PARCELS (PRECIOUS METALS IN STORAGE)

THE STEPS:

Step 1

Visit our website at <u>WWW.SILVERBULLION.COM.SG</u> and Log-In with your Silver Bullion Account.

Step 2

Click on the **PRECIOUS METALS > SELL VIA S.T.A.R. STORAGE** tab. You may also initiate the sellback of parcels from the <u>MANAGE S.T.A.R. HOLDINGS</u> page.



Step 3

Select the currency and bank account you wish to send the proceeds of your sellback to (**Pro-Tip:** For your security, you may only send proceeds of a sellback to a bank account that you have registered with us - Linked Bank Account). Then select the parcels you wish to sell and click

REVIEW SELL	BACK REQUEST.						
Manage Holdings	MANAGE S.T.A.R. HOLDINGS (S.T.A.R. ID: 3260-4448)						
My Parcels							
Renew Storage	1. SELECT SELLBACK OPTIONS						
Request Sellback	Currency:						
Request Delivery	earreney.	SGD - Singapore Dollar	~				
Order History	Send the sellback proceeds to:	SGD DBS Bank Account Number 987654321					
Account Balances		Name of Bank : DBS Bank					
P2P Loans		Country : SGP Beneficiary Name : John Doe					
Documents (Statements, audit reports)		Account Number/IBAN : 987654321 SWIFT Code : DBSSGSGXXX Routing Number :					
Account Details		Currency : SGD Other Details :					
User Profile	Comments, instructions:			h			
	NOTE: Once you have confirmed the bank account details with us after submitting the sell order, we will send the funds within 2 to 5 business days.						
	2. CHOOSE PARCELS						
	PARCEL	CONTENT	STORAGE UNTIL	WEIGHT	BUYBACK OFFER	SELECT	
	SB30021091	1 × Gold 100 gram Metalor cast bar	2023-11-22	100 gram	8,022.88 SGD		
		TOTAL VALUES As of 19 Jan 2023 13:07 Singapore time	Unencumbered	<u>3.22 oz</u>	<u>8.022.88 SGD</u>		
		, , ,	All Parcels	<u>3.22 oz</u>	<u>8.022.88 SGD</u>		
					REVIEW SELLBACK R	EQUEST	

Review your sellback details, including the bank account details where the funds will be sent to and click **SUBMIT** to continue with your sellback. (**Pro-Tip:** Unused prepaid storage for the parcel being sold will be refunded back during this process and unpaid storage will be deducted from the proceeds).

	CONTENT	WEIGHT	STORAGE PAID UNTIL	STORAGE BALANCE	BUYBACK OFFER	
v Storag SB30021091	1 × Gold 100 gram Metalor cast bar	100 gram	2023-11-22	26.66 SGD	8,022.88 SGD	
lest Sell				Bullion Buyback Offer:	8.022.88 SGD	
est Deliv				,	r	
History				Storage Balance:	26.57 SGD	
Balanc				Buyback Offer in SGD:	8,049.45 SGD	
ns Credit T	o: Linked Bank Account					
nts Name of B	ank : DBS Bank					
nts, audit Country	: SGP					
Beneficiary	,					
	umber/IBAN : 987654321					
SWIFT Cod						
file Routing Nu						
Currency Other Data	: SGD					
Other Deta	ils :	to ansura that	the currency and hank	account datails are corre	et and accurate	
Other Deta Please re	ils : view your sellback request above					
Other Deta Please re Incorrect	ils : view your sellback request above bank account details may delay yo	our receipt of the	proceeds of this sellback	by weeks or months. Silve		ess days.
Other Deta Please re Incorrect	ils : view your sellback request above	our receipt of the	proceeds of this sellback	by weeks or months. Silve		ess days.
Other Deta Please re Incorrect be respon	ils : view your sellback request above bank account details may delay yo sible for any losses as a result of a conditions:	our receipt of the p ny errors in the c	proceeds of this sellback : urrency and/or bank acco	by weeks or months. Silve nunt details above.	rr Bullion will not	ess days.
Other Deta Please re Incorrect be respon Sellback By submitt	ils : view your sellback request above bank account details may delay yo sible for any losses as a result of a	our receipt of the p ny errors in the c	proceeds of this sellback : urrency and/or bank acco	by weeks or months. Silve nunt details above.	rr Bullion will not	ss days. K OFFER
Other Deta Please re Incorrect be respon Sellback By submitt above at th submitted	ils : view your sellback request above bank account details may delay yo sible for any losses as a result of a c Conditions: ing this sellback, the price of your sel	our receipt of the j ny errors in the c lback will be locked cellable. If we agre	proceeds of this sellback ; urrency and/or bank acco 	by weeks or months. Silve ount details above. a binding contract with us a sellback, such cancellation	er Bullion will not	
Other Deta Please re Incorrect be respon Sellback By submitt above at th Submitted Cancellatio	ils : view your sellback request above bank account details may delay yo sible for any losses as a result of a Conditions: ing this sellback, the price of your sel e locked-in price. sellbacks are binding and are non-can	our receipt of the j ny errors in the co lback will be locked cellable. If we agre num of 45 SGD), plus	proceeds of this sellback i urrency and/or bank acco l-in, and you will enter into e to your request to cancel i a market loss charge based	by weeks or months. Silve punt details above. a binding contract with us a sellback, such cancellation on our Market Loss Policy.	er Bullion will not	K OFFER

Your Sellback is now locked-in, and you will also receive a sellback confirmation in your registered e-mail or in your Secure Notification inbox in your Silver Bullion Account.

Your sellback request will be processed within 1-5 business days and you will receive a Sellback Completion notification from us that your sellback has been completed and that the funds have been wired to your Linked Bank Account.

SELLING PRECIOUS METALS AT THE MILLENIA WALK RETAIL STORE (LOCAL SELLBACK)

THE STEPS:

Step 1

Visit our website at <u>WWW.SILVERBULLION.COM.SG</u> and Log-In with your Silver Bullion Account.

Step 2

Click on the **PRECIOUS METALS > SELL AT OUR SHOP** tab.



Select the metal type, weight, and quantity of the precious metals you wish to sell.

BMIT A SELLBACK ORDER				
PALLADIUM BARS				
PALLADIUM COINS				
PLATINUM BARS				
PLATINUM COINS				
PLATINUM ROUNDS				
GOLD BARS				
WEIGHT (PRODUCT)	SELLBACK PRICE	QTY		SUBTOTAL
	SELEBACKTRICE	911		SUBTUTAL
1 gram	81.22 SGD	– 100	+	8,122.00 SGD
1 gram 2 gram		-	+	
	81.22 SGD	- 100		
2 gram	81.22 SGD 161.53 SGD	- 100 - 0	+	
2 gram 2.5 gram	81.22 SGD 161.53 SGD 201.91 SGD	 100 0 0 	+	

Step 4

Provide your contact details, including the bank account details where the funds will be sent to and click **CONFIRM ORDER** to continue with your sellback. (**Pro-Tip:** You may also choose cash payment or cheque payment)

Personal Information			
First Name: •	John	Last Name: •	Doe
IC/ID/Passport Number: •	165461531354		
Primary Phone: •	+1 234-567-8987	E-mail: •	john.doe@johndoe.com
Street: •	1 Fullerton Road		
City: •	Singapore	State:	
Postal Code/ZIP: •	049213	Country: •	Singapore 👻
Payment Instructions			
Payment method:	Cash (SGD, below 20,000 SGD) 🗸		
			CONFIRM ORDER

Review your sellback details and click **SUBMIT** to confirm our sellback.

🕥 Silver Bu	CONFIRM YOUR SELLBACK ORDER		joendoe Mr. John Doe
Home F			About Us +
	Gold Bars - 1 gram 81.22 SGD × 100	8,122.00 SGD	
	Total Sellback Value As of 19 Jan 2023 01:15 PM Singapore Time	8,122.00 SGD	
	Sellback Conditions:		
	By submitting this sellback, the price of your sellback will be locked-in, and items above at the locked-in price and to deliver/hand over the items above		
	Submitted sellbacks are binding and are non-cancellable. If we agree to you subject to a Cancellation Fee of 5% of the sellback total (minimum of 45 SGI Policy.		
	✓ I have read and agree to be bound by and to comply with the Sellback Silver Bullion Terms of Service.	c Conditions above and the terms and conditions in the	
	CANCEL ORDER	TOTAL: 8,122.00 SGD SUBMIT ORDER	•
	Payment Instructions		

Step 6

Your Sellback is now locked-in, and you will also receive a sellback confirmation in your registered e-mail or in your Secure Notification inbox in your Silver Bullion Account.

You are required to deliver/hand over the items sold to us within one business day of the sellback to our MILLENIA WALK retail store.

Payment for your sellback will be issued once we receive and inspect the items.