

## FUND YOUR ACCOUNT

If you encounter any problems while following this procedure, please contact us for assistance at [support@silverbullion.com.sg](mailto:support@silverbullion.com.sg) or call us at [+65 6100-3040](tel:+6561003040), [+1 \(848\) 285-5466](tel:+18482855466) (US callers), [+44 114 697 7458](tel:+441146977458) (UK callers), [+31 970 102 57458](tel:+3197010257458) (EU callers), [+61 480 097 458](tel:+61480097458) (AU callers).

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### WHAT CURRENCIES ARE ACCEPTED?

Your Silver Bullion Account gives you a multi-currency Cash Balance functionality that allows you to keep balances in Singapore Dollars (SGD), US Dollars (USD), Euro (EUR), British Pounds (GBP), Canadian Dollars (CAD), Australian Dollars (AUD) Swiss Franc (CHF), or Hong Kong Dollars (HKD). If you are funding your Cash Balance with other currencies, you can:

Convert your funds into one of their accepted currencies, then wire the funds to them. This will allow you to control the currency conversion rate. Your bank's foreign exchange department can assist you in buying the desired currency, and then they will debit your account and send the funds directly to us; OR

Send your funds to the bank account for the currency you want it converted to, and our bank will sell it for the currency of the receiving account. We will credit your Cash Balance with the converted funds, but you (and we) will have no control over the conversion rate which the bank uses.

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### OUR FULL BANKING DETAILS (FOR ORDER PAYMENTS AND CASH BALANCE FUNDING)

For reference, you can find [OUR FULL BANKING DETAILS HERE](#).

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### OUR FULL BANKING DETAILS (FOR P2P FUNDING)

For reference, you can find [OUR P2P BANKING DETAILS HERE](#).

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### HOW LONG CAN I KEEP BALANCES IN MY SILVER BULLION ACCOUNT?

Balances held in your Cash Balance are exclusively for the purpose of facilitating order payments. We do not pay interest on balances held in your Cash Balance. Funds deposited into your Cash Balance but not used within 90 calendar days of our receipt may be returned without notice.