

ENABLE 2FA

WHY SET-UP 2FA?

Two-Factor Authentication (2FA) adds an extra layer of security to your Silver Bullion account.

When 2FA is enabled, you will also be asked to enter a one-time verification code sent to your mobile phone or generated by an authenticator app. This helps verify that it is you signing in. Even if someone knows your password, they cannot access your account without your verification code. Enabling 2FA greatly reduces the risk of unauthorised access to your account and helps protect your personal information and assets.

We strongly recommend enabling 2FA, as it is one of the simplest and most effective ways to keep your account secure.

CHOOSE YOUR 2FA METHOD

Authenticator Apps are recommended because they are more secure than SMS and continue to work even without an internet or mobile network connection. We recommend a trusted Time-based One-Time Password (TOTP) Authenticator app such as Google Authenticator and Microsoft Authenticator.

[I WANT TO ENABLE 2FA USING AUTHENTICATOR APP \(Recommended\)](#)

[I WANT TO ENABLE 2FA USING SMS](#)

HOW TO ENABLE 2FA WITH AUTHENTICATOR APP

THE STEPS:

Step 1	Download your preferred Authenticator App. (Note: We recommend a trusted Time-based O Authenticator app such as Google Authenticator and Microsoft Authenticator).
Step 2	Visit our website at WWW.SILVERBULLION.COM.SG and Log-In with your Silver Bullion Account.
Step 3	As 2FA is required for all accounts, the 2FA Setup page will be displayed upon login. Select the Authenticator App option. Click CONFIRM to proceed to the next page.



TWO-FACTOR AUTHENTICATION SETUP

Enhance your account security by enabling two-factor authentication. This adds an extra layer of protection by requiring a second form of verification when signing in.

Choose your preferred authentication method below to get started.

Authenticator App *(recommended)*

- Generate secure time-based codes using apps like 2FAS, Microsoft Authenticator, Google Authenticator, or Authy.

SMS Text Message

- Receive verification codes via text message to your registered phone number.

CONFIRM

Step 4

A QR code and secret key will be displayed on the 2FA Setup page.

Open your Authenticator App and scan the QR code using the **Scan QR Code** or **Add Account** option. If you cannot scan the QR code, choose **Enter Setup Key** (or **Enter Key Manually**) and enter the secret key.



TWO-FACTOR AUTHENTICATION SETUP

STEP 1: ADD SILVER BULLION TO YOUR AUTHENTICATOR APP

Use your authenticator app to scan the QR code below, or manually enter the secret key if scanning is not available.



Cannot scan the QR code? Copy and paste this secret key into your authenticator app.



Step 5

On the same page, enter the six-digit code generated by your Authenticator App into the **Authenticator Code** field. Then, enter the verification code sent to your registered email address into the **Email Verification Code** field.

STEP 2: VERIFY SETUP

Enter the 6-digit codes from your authenticator app and email to confirm the setup and activate two-factor authentication.

Authenticator Code



Email Verification Code



ENABLE TWO-FACTOR AUTHENTICATION

**Step
6**

When you are done, click **ENABLE TWO-FACTOR AUTHENTICATION**.



TWO-FACTOR AUTHENTICATION SETUP

TWO-FACTOR AUTHENTICATION ENABLED

Your Two-Factor Authentication has been successfully activated. From now on, you will be required to enter a verification code each time you sign in for added account protection.

You will be redirected to your profile in 2 seconds...

GO TO PROFILE

HOW TO ENABLE 2FA WITH SMS THE STEPS:

**Step
1**

Visit our website at WWW.SILVERBULLION.COM.SG and Log-In with your Silver Bullion Account.

**Step
2**

As 2FA is required for all accounts, the 2FA Setup page will be displayed upon login. Select the **SMS Text Message** option. Click **CONFIRM** to proceed to the next page.



TWO-FACTOR AUTHENTICATION SETUP

Enhance your account security by enabling two-factor authentication. This adds an extra layer of protection by requiring a second form of verification when signing in.

Choose your preferred authentication method below to get started.

Authenticator App *(recommended)*

- Generate secure time-based codes using apps like 2FAS, Microsoft Authenticator, Google Authenticator, or Authy.

SMS Text Message

- Receive verification codes via text message to your registered phone number.

CONFIRM

Step 3

A verification code will be sent to your registered mobile phone. If you do not receive the SMS, we recommend using an [Authenticator App](#) instead.

Step 4

Enter the SMS verification code into the **SMS Verification Code** field. Then, enter the verification code sent to your registered email address into the **Email Verification Code** field.



TWO-FACTOR AUTHENTICATION SETUP

ENABLE SMS TWO-FACTOR AUTHENTICATION

Enter the 6-digit verification codes sent to your registered phone number and email address to complete SMS-based two-factor authentication.

SMS Verification Code

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Email Verification Code

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ENABLE TWO-FACTOR AUTHENTICATION

Step 5

When you are done, click **ENABLE TWO-FACTOR AUTHENTICATION**.



TWO-FACTOR AUTHENTICATION SETUP

TWO-FACTOR AUTHENTICATION ENABLED

Your Two-Factor Authentication has been successfully activated. From now on, you will be asked to enter a verification code each time you sign in for added account protection.

You will be redirected to your profile in 2 seconds...

[GO TO PROFILE](#)

If you encounter any problems while following this procedure, please contact us for assistance at support@silverbullion.com.sg or call us at +65 6100-3040, +1 (848) 285-5466 (US callers), +44 114 697 7458 (UK callers), +31 970 102 57458 (EU callers), +61 480 097 458 (AU callers).